

# 2019 - 2020

## ANNUAL REPORT



**Child & Community Resources**  
**Ressources pour l'Enfance  
et la Communauté**



### VISION

Connecting and engaging  
people in quality  
experiences every day.



### PURPOSE

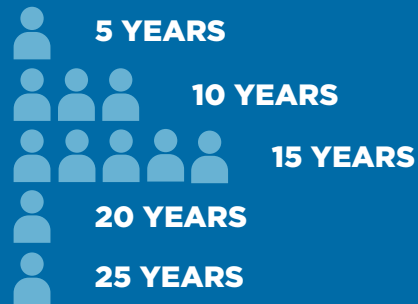
To make a meaningful  
difference to those we  
support by building  
relationships,  
empowering others,  
promoting wellbeing and  
supporting  
lifelong learning.



### VALUES

Trust  
Integrity  
Learning  
Relationships

## CELEBRATING MILESTONES



## BOARD OF DIRECTORS

Kimberley Gagan – Chair  
Deb Sullivan – Vice Chair  
Michael Gauthier – Secretary  
Julie Dénomé  
Ryan Benoit  
Patty MacDonald  
Lorraine Laplante  
Josée Campeau-Rousselle  
Tracy Saarikoski

## OUR CATCHMENT AREA



[ccrconnect.ca](http://ccrconnect.ca)

## WHAT FAMILIES LIKED BEST ABOUT OUR SERVICES:

***"We love everything. The only recommendation is to extend hours of service so we can attend more."***

*"Appreciate the opportunity to learn appropriate ways to increase my children's functional play and social skills."*

*"Coming to the hub is the highlight of our week. It's great to get out of the house to give the baby socialization as well as for me (Mom) to be around other Moms and not feel so alone. We have developed lifelong friendships here and the staff are so sweet, helpful and knowledgeable."*

*"The coordinators are amazing! They are supportive and caring. I appreciate going to them with my daycare advice needs."*

*"The therapist was very approachable and my son really connected with her."*

*"The Hub is a fun, safe environment for baby to play and experience new things. Warm, welcoming place for mom to get out of the house and meet new people."*

*"We were very happy with our support worker. She was very patient and thorough. She explained the process very well and was very accommodating."*

*"The therapist was amazing, wonderful, caring, understanding, helpful, and made me feel I was not alone."*

*"Thank you for the opportunity to learn new skills to utilize with my children."*

*"You have helped my son to tolerate change"*

**OVERALL  
SATISFACTION  
86%**

of respondents reported being "very satisfied" or "satisfied" with the services they received.

## THE LOIS MAHON AWARD

The Lois Mahon, Real People Doing Exceptional Things Award was created to recognize and celebrate individuals or groups that demonstrate exceptional commitment, creativity and dedication in their work with children, youth and families.

This year's award recipients is dedicated to our families, partners and CCR team. Covid-19 introduced a number of unexpected challenges for everyone. We thank our families for their patience, flexibility and kindness. A huge thank you to our partners and CCR team for your innovative supportive spirit.

Together we delivered virtual services until it was safe to see our families again. This has not been an easy journey but definitely an opportunity to see Real People Doing Exceptional Things in action, every day!

**THANK YOU** for making a difference.



## DONATION

*“Thank you for your generous donation”*

***KAREN GAULIN***

***MR. MRS.  
DARQUISE & RONALD  
CHARRON***

***JOELLE BRISSON***

*“You’ve made a difference  
for our  
Children, Youth and  
Families”*

**ONTARIO AUTISM PROGRAM (OAP)**  
(REGIONAL)

Number of Unique Children in OAP Behaviour Treatment:

**135**

**FAMILY SUPPORT WORKER**

Number of Unique Children who received Family Support Worker Services

**17**

**RESPIRE SERVICES**  
(SUDBURY/MANITOULIN)

Hours of Centre Based Respite for 12 Children:

**50**

Hours of ASD Out of Home Respite for 21 Children:

**1135**

Hours of Out of Home Respite (non ASD) for 17 Children:

**1299**



**INTENSIVE TREATMENT AND SUPPORT PROGRAM**  
(SUDBURY/MANITOULIN)



Unique Children Served: **23**

Hours of Direct Service Provided: **820**

**SCHOOL SUPPORT PROGRAM**

Number of Unique Children served **25**

**DIAGNOSTIC HUBS**

**253**

Assessments completed



**YOUTH IN TRANSITION**

**3**

Children served



**EarlyON HUBS**  
(SUDBURY/MANITOULIN)

Total Visits by Children

**15,272**

Total Unique Parents/ Caregivers Served

**1,221**

Total Unique Children Served

**1,439**

Total Visits by Parents/ Caregivers

**11,488**

**AUTISM CLINICAL SERVICES**

**82**

Children/Youth who Received a Diagnostic Assessment



**COMPLEX SPECIAL NEEDS**

**2**

Unique Children Served



**EARLY LEARNING & CHILD CARE SERVICES**

**573**  
Children Served



**EARLY INTERVENTION DEMONSTRATION**

**5**

Children who received EID service



**11**

Caregivers who completed training

**FUNCTIONAL SKILLS AND FAMILY SUPPORT**  
(SUDBURY/MANITOULIN)

Unique Children Served: **7**

Hours of Direct Service Provided: **1429**





# NEW SERVICE DATA

(February 4 to March 31, 2020)

## What is the Northern Collaborative?

The Northern Collaborative was formed in January 2020 in response to massive changes in the Ontario Autism Program.

The Northern Collaborative was designed to plan beyond CCR and focus our efforts on supporting local service providers in order to increase service options and professional capacity, with special attention dedicated to rural and remote communities, bilingual and culturally inclusive services.

The goal of the Northern Collaborative is to work together to sustain the system of local providers to ensure our families receive the services they deserve until the new Ontario Autism Program is announced.

The launch of the Northern Collaborative led to the development of the Capacity Building Advisory Committees established in each district to guide the crucial and ongoing work related to capacity building in northern Ontario. Stay tuned for the launch of the report on October 14, 2020.

On behalf of the Board of Directors and CCR staff, a heartfelt thank you to our families, advocates, and partners throughout the district, region and province. Together we continue to achieve the vision of connecting and engaging people in quality experiences every day. This is not just CCR's work, it requires community; thank you for joining us in our efforts. There is more work to do, our families are counting on us.



## NORTHERN COLLABORATIVE - PHASE 1

(February 4 to March 31, 2020)

Unique Services Available : 70

### Services provided to :

Caregivers 55

Children and youth 79

Professionals 29



# FINANCIALS

## STATEMENT OF FINANCIAL POSITION

March 31, 2020, with comparative information for 2019

	2020	2019
<b>ASSETS:</b>		
Current assets:		
Cash	\$ 3,652,036	\$ 1,813,205
Accounts receivable	137,829	211,489
Prepaid expenses	157,323	50,211
	<u>3,947,188</u>	<u>2,074,905</u>
Capital assets	549,720	762,917
Other assets	26,059	26,863
	<u>\$ 4,522,967</u>	<u>\$ 2,864,685</u>

### LIABILITIES, CONTRIBUTIONS AND NET ASSETS:

Current Liabilities		
Accounts payable and accrued liabilities	\$ 1,025,023	\$ 1,347,336
Current portion of obligations under capital leases	7,110	24,970
Due to the Ministry of Children, Community and Social Services	2,233,089	171,628
	<u>\$3,265,222</u>	<u>\$1,543,934</u>
Deferred contributions	158,006	134,200
Deferred capital contributions	350	437
Obligations under capital leases	-	7,110
	<u>\$3,423,578</u>	<u>\$1,685,681</u>
Net assets:		
Invested in capital assets	549,233	762,480
Unrestricted	550,156	416,524
	<u>\$1,099,389</u>	<u>\$1,179,004</u>

<u>\$ 4,522,967</u>	<u>\$ 2,864,685</u>
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## STATEMENT OF OPERATIONS

Year ended March 31, 2020, with comparative information for 2019

	2020	2019
<b>REVENUE:</b>		
Ministry of Children, Community and Social Services		
	\$ 8,722,538	\$12,999,143
City of Greater Sudbury	3,308,169	3,051,459
Community projects	269,773	428,882
Interest and other income	134,423	15,591
Amortization of deferred contributions	87	137
	<u>\$12,434,990</u>	<u>\$16,495,184</u>

### EXPENSES:

Ontario Autism Program	6,326,560	10,064,970
City of Greater Sudbury	3,260,873	2,976,921
School Support Program/ASD	950,355	1,021,934
Respite Services	588,517	831,668
Clinical Services - Time Limited	700,987	742,700
Other Programs	405,615	627,254
Autism Clinical Services	267,119	272,075
Complex Special Needs	14,579	31,169
	<u>\$12,514,605</u>	<u>\$16,568,691</u>
Deficiency of revenue over expenses	\$ (79,615)	\$ (73,507)

A full set of Financial Statements are available upon request.