

2018 - 2019

ANNUAL REPORT



VISION

Connecting and engaging people in quality experiences every day.



PURPOSE

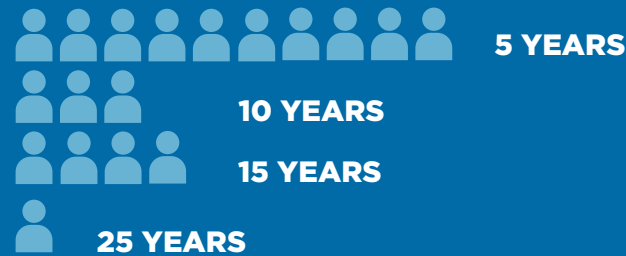
To make a meaningful difference to those we support by building relationships, empowering others, promoting wellbeing and supporting lifelong learning.



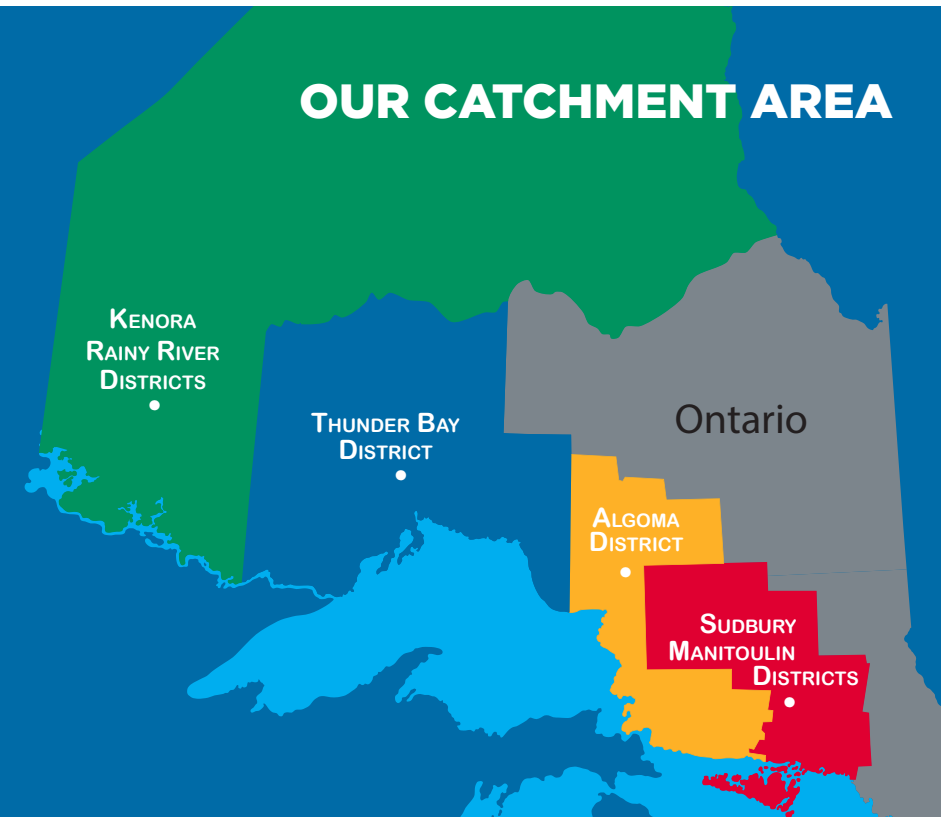
VALUES

Trust
Integrity
Learning
Relationships

CELEBRATING MILESTONES



OUR CATCHMENT AREA



BOARD OF DIRECTORS

Julie Dénomme - Chair
Kimberley Gagan - Vice Chair
Deb Sullivan - Secretary
Michael Gauthier
Ryan Benoit



Child & Community Resources
Ressources pour l'Enfance
et la Communauté

ccrconnect.ca

WHAT FAMILIES LIKED BEST ABOUT OUR SERVICES:

"The ABA workshop I received was such an amazing help for my family. I would love more opportunities to learn techniques and skills to utilize with my children."

"Love everything about the hubs. Such a wonderful and much needed service! Thank you!"

"How the therapists broke it down and make it simple. A lot of education and handouts shared with other family members. It was fun - didn't feel like work. I had no communication with my son prior to service. Our relationship has improved and the impact has been wonderful and positive for my child and family. The staff and the program are amazing. All children should have this opportunity."

"I love the hubs. Such a perfect place to bring the children. Absolutely wonderful!"

"Staff is very helpful, provide educated answers to any questions asked, bilingual staff was helpful for myself; accommodating schedule, and overall, simply happy that there is a service that is available for my children's needs."

"I valued not having all the stress of not seeking resources myself. It's hard enough dealing with the diagnosis and all the service providers/recommendations. They were my go-to for everything related to my son's diagnosis and what we needed to do for him, individually."

"The 'teacher' was amazing, patient and very encouraging throughout the entire process. I feel I can interact better with my child since participating in this program. I highly recommend to anyone struggling on how to play with their child and move forward their skills."

"The teaching approach to be able to support my child at home and to better understand his differences and difficulties."

"This program was so wonderful and beneficial for my family. It helped me to be able to play with my child. It helped my child to make more eye contact, start requesting things, learn new words and communicate non-verbally."

"I am very grateful for all that you have done for my son."

**OVERALL
SATISFACTION
96%**

of respondents reported being **"very satisfied"** or **"satisfied"** with the services they received.

THE LOIS MAHON AWARD

DONATION

The Lois Mahon, Real People Doing Exceptional Things Award was created to recognize and celebrate individuals or groups that demonstrate exceptional commitment, creativity and dedication in their work with children, youth and families.



This year's award recipient is **Sara Kitlar-Pothier**.

Sara had a vision to create an inclusive and non-judgmental space where children with autism, and their siblings, could participate in fun activities. This vision led to the creation of free, autism-friendly sports nights. These nights provide a great opportunity for typical children to interact with children with autism and to learn social skills from one another. Sara's innovative idea has garnered tremendous support in the community, with numerous children participating, and numerous individuals volunteering their time.

On behalf of Child & Community Resources, the children, the youth and families whom have been benefited from your commitment and innovation, thank you for making a difference.



"Thank you for your generous donation"

**HEART
&
SOUL
SINGERS**

"You've made a difference for our Children, Youth and Families"

STRATEGIC ACTIONS

Completed

- Develop an Agency Lean Strategy
- Formalize the Business Continuity and Business Resumption Plan
- Strengthen Integration of Internal Services
- Broaden Family Centered Care Expertise
- Internal and External Communication Strategy
- Refresh Agency Program Evaluation Model
- Refresh the Fixed Asset Management and Inventory System
- Develop Research Program



Postponed

- Broaden Funding Sources and Partnerships
- Refresh and standardize the PRP process and Dynamic Coaching Model
- Formalize Professional Standards & Competencies
- Establish Internship Program
- Establish a Centre of Excellence - ASD Diagnosis
- Develop and Implement Staff Engagement Strategy
- Develop and Implement an Organizational Wellness Strategy
- Become an Accredited ABA Training Centre
- Maximize CCR' s Technology and Explore Development of a Distance Hub



ONTARIO AUTISM PROGRAM (OAP)
(REGIONAL)

Number of Unique Children Receiving / Received Services:

693

Number of Unique Children in OAP Behaviour Treatment:

164

Number of Unique Parents / Caregivers in OAP Navigation Services:

433

Number of Unique Parents / Caregivers in Family Support / Training Services:

170

RESPIRE SERVICES
(SUDBURY/MANITOULIN)

Hours of Centre Based Respite for 7 Children:

700

Hours of ASD Out of Home Respite for 25 Children:

2,566

Hours of Out of Home Respite (non-ASD) for 25 Children:

2,504

INTENSIVE TREATMENT AND SUPPORT PROGRAM
(SUDBURY/MANITOULIN)



Unique Children Served: **14**

Hours of Direct Service Provided: **1028**

SCHOOL SUPPORT PROGRAM

Number of Professionals served

115

Number of Unique Children served

48

Number of Consultation Hours

547

AUTISM CLINICAL SERVICES

79

Children/Youth who Received a Diagnostic Assessment



YOUTH IN TRANSITION

3

Children served



EARLY LEARNING & CHILD CARE SERVICES

912

Children Served



COMPLEX SPECIAL NEEDS

2

Unique Children Served



DIAGNOSTIC HUBS

40

Assessments completed



EARLY INTERVENTION DEMONSTRATION

40

Children who received EID service



EarlyON HUBS
(SUDBURY/MANITOULIN)

Total Visits by Children

11,830

Total Unique Parents/ Caregivers Served

1,116

Total Unique Children Served

1,360

Total Visits by Parents/ Caregivers

8,598

FUNCTIONAL SKILLS AND FAMILY SUPPORT
(SUDBURY/MANITOULIN)

Unique Children Served: **2**

Hours of Direct Service Provided: **1128**



FINANCIALS

STATEMENT OF FINANCIAL POSITION

March 31, 2019, with comparative information for 2018

	2019	2018
ASSETS:		
Current assets:		
Cash	\$ 1,813,205	\$ 1,748,610
Accounts receivable	211,489	339,762
Prepaid expenses	50,211	62,982
	<u>2,074,905</u>	<u>2,151,354</u>
Capital assets (note 2)	762,917	1,027,048
Other assets	26,863	28,138
	<u>\$ 2,864,685</u>	<u>\$ 3,206,540</u>
LIABILITIES, CONTRIBUTIONS AND NET ASSETS:		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 1,347,336	1,698,066
Current portion of obligations under capital leases (note 3)	24,970	27,832
Due to the Ministry of Children, Community and Social Services (note 4)	171,628	195,505
	<u>1,543,934</u>	<u>1,921,403</u>
Deferred contributions (note 5)	134,200	-
Deferred capital contributions (note 6)	437	546
Obligations under capital leases (note 3)	7,110	32,080
	<u>1,685,681</u>	<u>1,954,029</u>
Net assets:		
Invested in capital assets	762,480	1,026,502
Unrestricted	416,524	226,009
	<u>1,179,004</u>	<u>1,252,511</u>
	<u>\$ 2,864,685</u>	<u>3,206,540</u>

STATEMENT OF OPERATIONS

Year ended March 31, 2019, with comparative information for 2018

	2019	2018
REVENUE:		
Ministry of Children, Community and Social Services		
	\$ 12,999,143	13,427,243
City of Greater Sudbury	3,051,459	2,173,826
Community projects	428,882	283,661
Interest and other income	15,591	5,841
Ministry of Education	-	951,958
Amortization of deferred contributions	109	137
	<u>16,495,184</u>	<u>16,842,666</u>
EXPENSES:		
Ontario Autism Program	10,064,970	7,292,082
City of Greater Sudbury	2,976,921	2,113,383
School Support Program/ASD	1,021,934	1,229,472
Respite Services	831,668	796,219
Clinical Services - Time Limited	742,700	834,801
Other Programs	627,254	568,112
Autism Clinical Services	272,075	251,510
Complex Special Needs	31,169	80,378
ABA Services	-	2,550,901
OEYC/ EarlyON (Best Start) Program	-	1,069,066
	<u>16,568,691</u>	<u>16,785,942</u>
Excess (deficiency) of revenue over expenses	<u>\$ (73,507)</u>	<u>56,742</u>

A full set of Financial Statements are available upon request.