

# ANNUAL REPORT



# 2017 - 2018



## VISION

Connecting and engaging people in quality experiences every day.



## PURPOSE

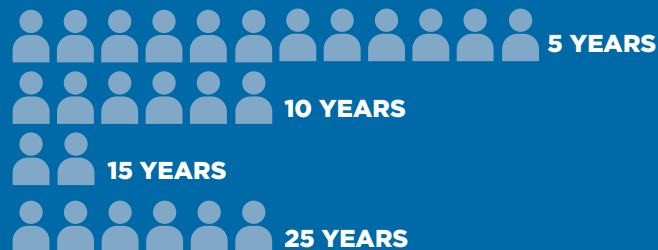
To make a meaningful difference to those we support by building relationships, empowering others, promoting wellbeing and supporting lifelong learning.



## VALUES

Trust  
Integrity  
Learning  
Relationships

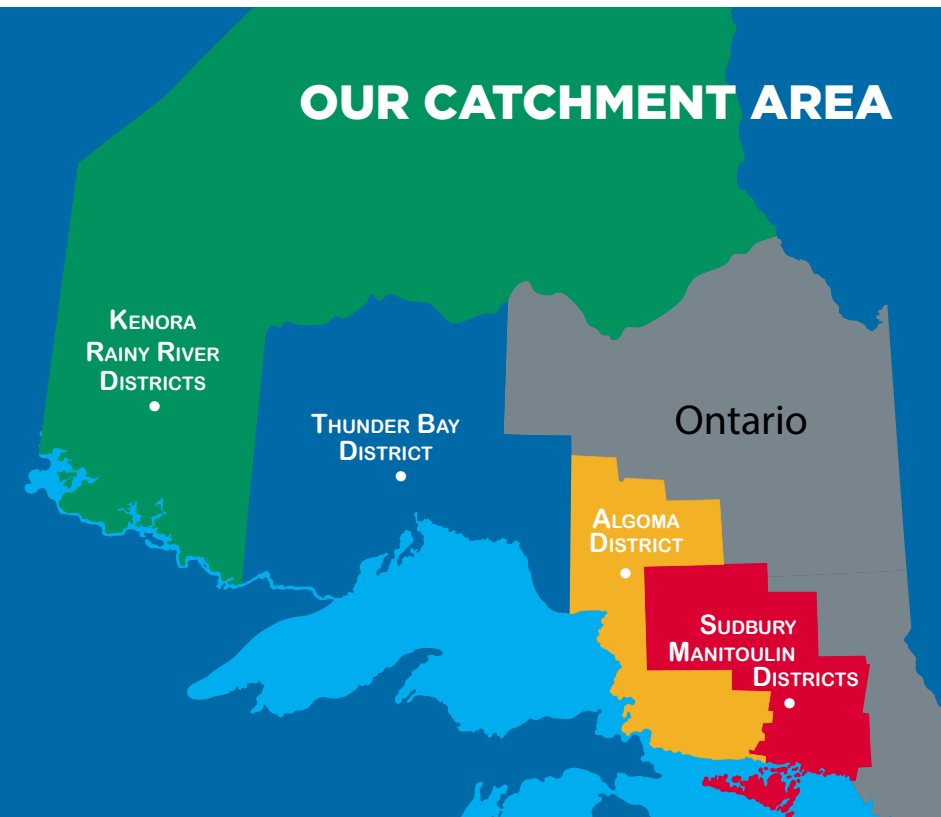
## CELEBRATING MILESTONES



## BOARD OF DIRECTORS

- Julie Dénomme – Chair
- Kimberley Gagan – Vice Chair
- Deb Sullivan – Secretary
- Michael Gauthier
- Ryan Minor
- Christine Catt
- Ryan Benoit
- Laura Sylvester
- Samantha Wallenius

## OUR CATCHMENT AREA





## WHAT FAMILIES LIKED BEST ABOUT OUR SERVICES:

I like that my child seems happier and calmer since beginning the weekly classes, and that the other parents can relate and understand what you go through raising a child with Autism. A very warm and friendly atmosphere.

I found the one to one support to be very effective, as well as extra help only being a phone call away.

Very helpful! A new approach to an ongoing behavioural issue. New strategies to assist my child and myself. Overall has decreased family stress.

The fact that the workers came to the house and worked around our schedule. Also, the staff was wonderful - very warm and friendly - made it easy to have them in our house.



## FEEDBACK

### RESPONSES BY SERVICE

- Early Learning & Child Care 5
- Applied Behaviour Analysis 47
- Parent Education Workshop 13
- Intensive Behaviour Intervention 1
- Diagnostic and Assessment Services 3

### RESPONSES BY REGION

- Kenora/Rainy River 25
- Thunder Bay 10
- SSM/Algoma 23
- Sudbury/Manitoulin 14

**OVERALL SATISFACTION**  
**98%**

of respondents were either satisfied or very satisfied with the services they received.



# THE LOIS MAHON AWARD

Child & Community Resources would like to acknowledge and congratulate this year's recipient of the Lois Mahon Real People Doing Exceptional Things Award – Natasha Delaney.

Natasha's involvement in the community as an advocate for children, youth and families affected by Autism Spectrum Disorder exemplifies the purpose of this award.

As the current president of the Sudbury and District Chapter of Autism Ontario, as well as being a member of the Special Education Advisory Committee for the Rainbow District School Board, the Sudbury Autism Services Disorder Support Group, and the Minnow Lake Community Group, Natasha truly demonstrates exceptional commitment and dedication to the community, children, youth and families.

On behalf of Child & Community Resources, and the children, youth and families you advocate for, thank you for making a difference.

# DONATIONS

TEN RAINBOWS

JP MAX  
CONSTRUCTION

YOU'VE MADE A DIFFERENCE  
FOR OUR CHILDREN, YOUTH AND  
FAMILIES...

THANK YOU FOR YOUR GENEROUS DONATION

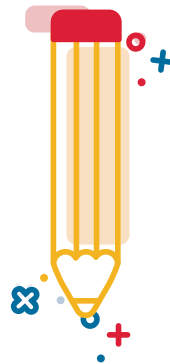
## STRATEGIC ACTIONS

### Completed



- Formalize the Business Continuity and Business Resumption Plan
- Internal and External Communication Strategy
- Refresh Agency Program Evaluation Model
- Refresh the Fixed Asset Management and Inventory System
- Develop Research Program

### Active



- Develop an Agency Lean Strategy
- Broaden Funding Sources and Partnerships
- Refresh and standardize the PRP process and Dynamic Coaching Model
- Formalize Professional Standards & Competencies
- Establish a Centre of Excellence – ASD Diagnosis

### Future



- Strengthen Integration of Internal Services
- Establish Internship Program
- Develop and Implement a Staff Engagement Strategy
- Develop and Implement an Organizational Wellness Strategy
- Maximize CCR's Technology and Explore Development of a Distance Hub
- Broaden Family Centered Care Expertise
- Become an Accredited ABA Training Centre

# SERVICE STATISTICS

April 1, 2017 to March 31, 2018

## APPLIED BEHAVIOURAL ANALYSIS PROGRAM (REGIONAL)



## EARLY LEARNING & CHILD CARE SERVICES (SUDBURY/MANITOULIN)

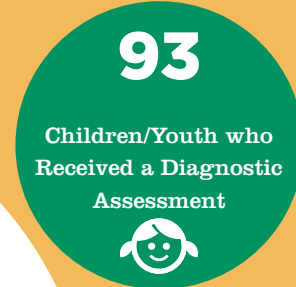
Children Served – 926  
 \*Data cumulative from January 1 to December 31, 2017 (City of Greater Sudbury Fiscal Year)



## AUTISM INTERVENTION PROGRAM (REGIONAL)

**78** Children Received Intensive Behavioral Intervention from Service Provider

## AUTISM CLINICAL SERVICES (SUDBURY/MANITOULIN)



Children Received Intensive Behavioral Intervention through Direct Funding

## COMPLEX SPECIAL NEEDS



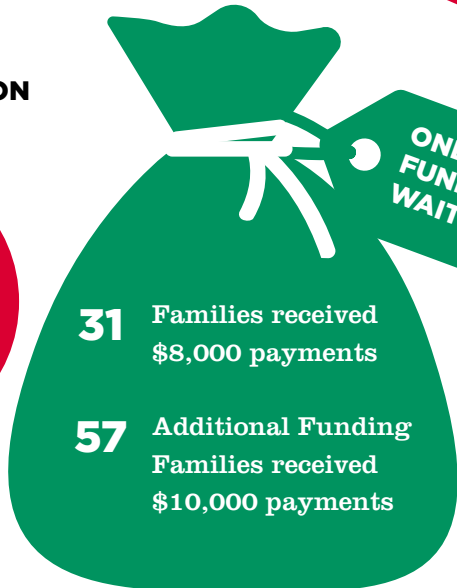
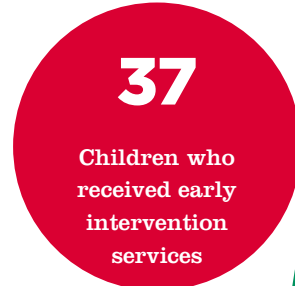
## RESPIRE SERVICES (SUDBURY/MANITOULIN)

Centre Based Respite  
 6 Children/Youth – 600 Hours

ASD Out of Home Respite:  
 24 Children/Youth – 2,420 Hours

Out of Home Respite (non-ASD):  
 20 Children/Youth – 2,013 Hours

## EARLY INTERVENTION DEMONSTRATION



ONE-TIME FUNDING IBI WAITLIST

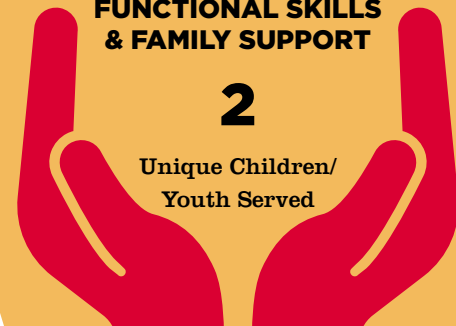
## OTHER ASD SUPPORTS



## DIAGNOSTIC HUBS



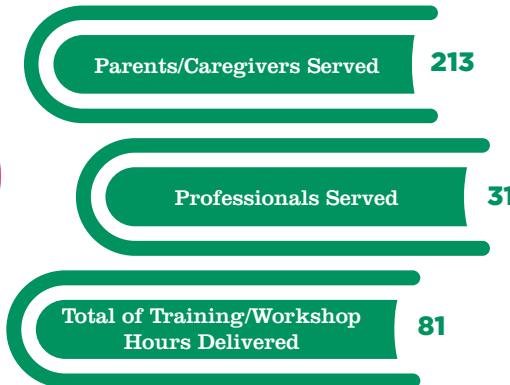
## FUNCTIONAL SKILLS & FAMILY SUPPORT



## FUNCTIONAL SKILLS PROGRAM (SUDBURY/MANITOULIN)



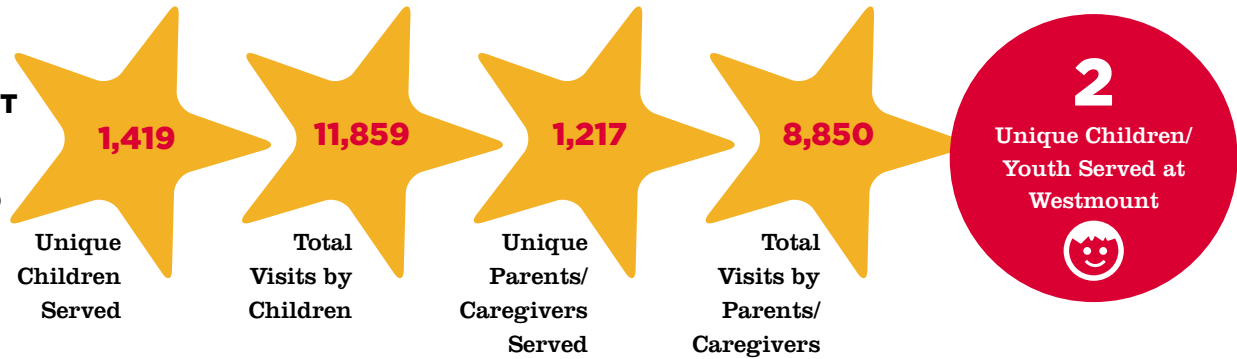
## EARLY LITERACY PROGRAM (SUDBURY/MANITOULIN)



## SCHOOL SUPPORT PROGRAM (REGIONAL)



## BEST START HUBS (SUDBURY/MANITOULIN)



# FINANCIALS

## STATEMENT OF FINANCIAL POSITION

March 31, 2018, with comparative information for 2017

	2018	2017
<b>ASSETS:</b>		
Current assets:		
Cash	\$ 1,748,610	1,788,529
Accounts receivable	787,517	506,971
Prepaid expenses	62,982	58,332
	<u>2,599,109</u>	<u>2,353,832</u>
Capital assets (note 2)	1,027,048	956,615
Other assets	28,138	28,138
	<u>\$ 3,654,295</u>	<u>3,338,585</u>
<b>LIABILITIES, CONTRIBUTIONS AND NET ASSETS:</b>		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 1,698,066	1,370,839
Current portion of obligations under capital leases (note 3)	27,832	17,167
Due to the Ministry of Children and Youth Services (note 4)	643,260	637,615
	<u>2,369,158</u>	<u>2,025,621</u>
Deferred contributions (note 5)	–	85,111
Deferred capital contributions (note 6)	546	683
Obligations under capital leases (note 3)	32,080	31,472
	<u>2,401,784</u>	<u>2,142,887</u>
Net assets:		
Invested in capital assets	1,026,365	955,932
Unrestricted	226,146	239,766
	<u>1,252,511</u>	<u>1,195,698</u>
	<u>\$ 3,654,295</u>	<u>3,338,585</u>

## STATEMENT OF OPERATIONS

Year ended March 31, 2018, with comparative information for 2017

	2018	2017
<b>REVENUE:</b>		
Ministry of Children and Youth Services	\$ 13,427,243	12,307,950
Ministry of Education	951,958	1,370,429
City of Greater Sudbury	2,173,826	1,611,196
Fees earned	–	600
Community projects	283,661	182,970
Interest and other income	5,841	82,367
Amortization of deferred contributions	137	171
	<u>16,842,666</u>	<u>15,555,683</u>
<b>EXPENSES:</b>		
City of Greater Sudbury	2,113,383	1,834,453
ABA Services	2,550,901	2,087,729
Respite Services	796,219	1,121,082
Autism Intervention Program	7,292,082	6,070,429
Autism Clinical Services	251,510	247,246
School Support Program/ASD	1,229,472	991,349
OEYC/ Best Start Program	1,069,066	1,158,640
Residential Care	80,378	885,102
Other Programs	568,112	308,784
Clinical Services - Time Limited	834,801	588,467
	<u>16,785,924</u>	<u>15,293,281</u>
Excess (deficiency) of revenue over expenses	<u>\$ 56,742</u>	<u>262,402</u>

A full set of Financial Statements are available upon request.