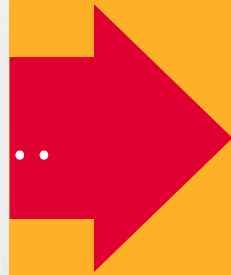




Celebrate With Us...



VISION

Connecting and engaging people in quality experiences every day.



PURPOSE

To make a meaningful difference to those we support by building relationships, empowering others, promoting wellbeing and supporting lifelong learning.

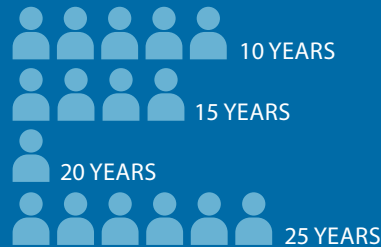


VALUES

Trust
Integrity
Learning
Relationships



CELEBRATING MILESTONES



BOARD OF DIRECTORS

- Michael Gauthier – Chair
- Julie Dénomme – Vice Chair
- Lee Rysdale – Secretary
- Kimberley Gagan
- Elisa McNeil
- Deb Sullivan
- Ryan Minor
- Christine Catt

OUR CATCHMENT AREA



2016 • 2017

ANNUAL REPORT



WHAT THEY LIKED BEST ABOUT OUR SERVICES:

I liked how the program was able to be individualized to my child's needs and issues. I liked how the program took place over several days, allowing for repetition and practice of the skills learned.

Our ABA Consultant was Christopher Jones. I can't summarize in a paragraph how amazing and patient he was with our daughter. We seen positive social changes that were noticed by us and her teachers. He was super positive and encouraging with her and also showed interest in things she liked (Frozen princesses, mermaids) to keep her attention and help her learn the "new to her" social skills. He was very thorough and informative with both of us and included us in all aspects of our daughter's therapy goals. We couldn't be happier with the gains and progress she has made. We cannot say enough great things about Christopher! He definitely went into the right area of work and he is amazing with ASD kids! Thank you!

The caring environment. I feel comfortable and confident working on the different behaviors with my child. It is a very positive experience both for myself and child.

Prompt and client centered approach. One-on-one with child in a positive and friendly way. Made me and my daughter feel welcome. Not a scary environment. Left feeling helped and acknowledged.



DONATIONS

CHRISTOPHER AND
WILLIAM MCCORMICK

DR. KEVIN
MCCORMICK

HUNTINGTON
UNIVERSITY



THE LOIS MAHON AWARD

We are very happy to announce that this year's recipients of the Lois Mahon Award: Real People Doing Exceptional Things, are Corey and Jennifer Kirwan.

The Kirwan's graciously extended themselves, as well as their home, to support a youth receiving services through Child & Community Resources within the Sudbury District. Not only did Corey and Jennifer provide the use of space inside and outside their home, but also allowed for modifications to the home, in order to support recommendations for a suitable treatment environment. They ensured consistency and effective delivery of treatment, by respecting and supporting treatment guidelines. Corey and Jennifer also facilitated opportunities for the youth to practice life skills such as laundry, meal preparation, and recycling, thereby increasing his quality of life through increased independence.

Corey and Jennifer's commitment in supporting children and youth is evident by their offer of ongoing use of their home to support others.



FEEDBACK

RESPONSES BY SERVICE

• Best Start	148
• Early Learning & Child Care	15
• Autism Clinical Service	9
• Applied Behaviour Analysis	58
• Parent Education Workshop	22
• Specialized Services	7
• Intensive Behaviour Intervention	8
• Connections	3
• Functional Skills & Family Supports	2

RESPONDENTS BY REGION

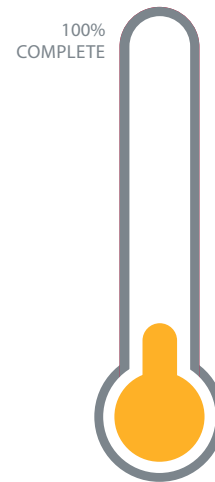
• Kenora / Rainy River	20
• Thunder Bay	16
• SSM / Algoma	19
• Sudbury / Manitoulin	205

OVERALL SATISFACTION
99%
of respondents were either satisfied or very satisfied with the services they received.

STRATEGIC ACTIONS



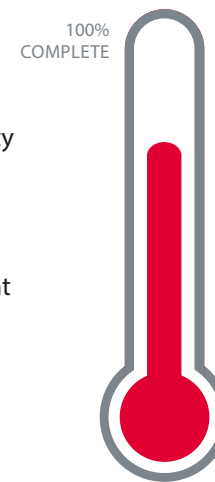
Develop an Agency Lean Strategy



Broaden Funding Sources and Partnerships



Formalize the Business Continuity and Business Resumption Plan / Refresh the Fixed Asset Management and Inventory System



Refresh and Standardize the PRP process and dynamic Coaching model

COMPLETED STRATEGIC ACTIONS:

- Internal and External Communication
- Develop a Research Program
- Refresh Agency Program Evaluation Model

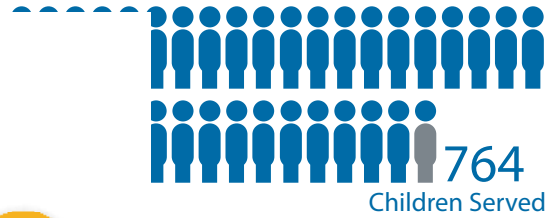
SERVICE STATISTICS

April 1, 2016 to March 31, 2017

APPLIED BEHAVIORAL ANALYSIS PROGRAM (REGIONAL)



EARLY LEARNING & CHILD CARE SERVICES (SUDBURY/MANITOULIN)

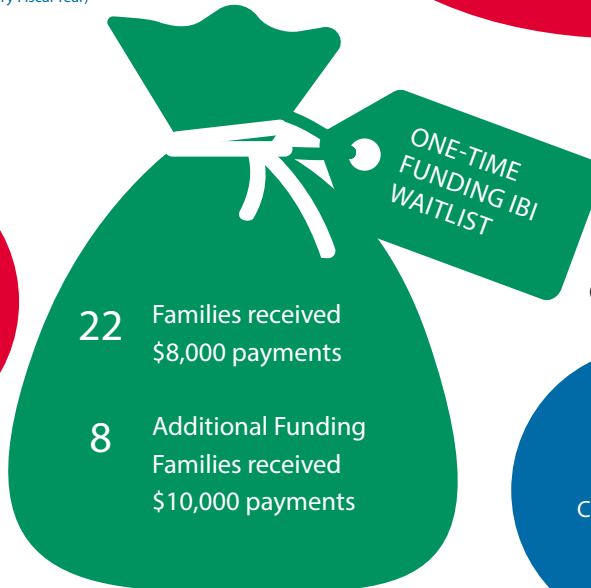


*Data cumulative from January 1 to December 31, 2015 (City of Greater Sudbury Fiscal Year)

EARLY INTERVENTION DEMONSTRATION



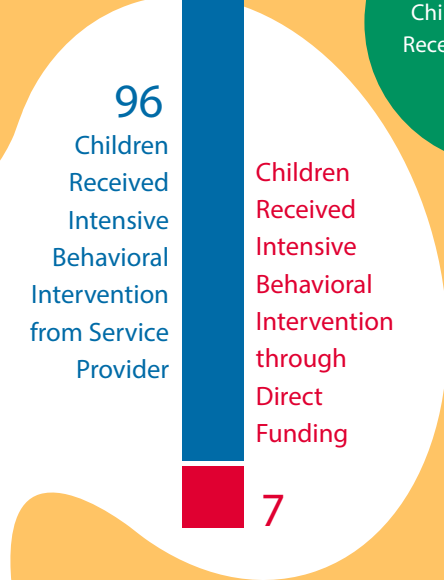
DIAGNOSTIC HUBS



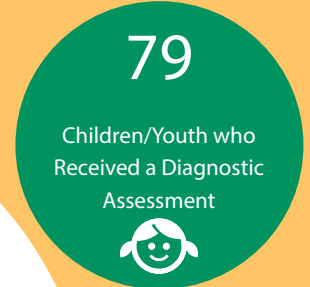
OTHER ASD SUPPORTS



AUTISM INTERVENTION PROGRAM (REGIONAL)



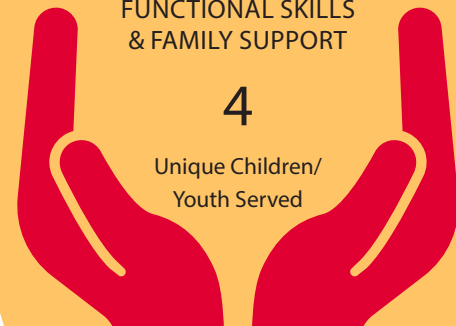
AUTISM CLINICAL SERVICES (SUDBURY/MANITOULIN)



COMPLEX SPECIAL NEEDS



FUNCTIONAL SKILLS & FAMILY SUPPORT



RESPITE SERVICES (SUDBURY/MANITOULIN)

Centre Based Respite
 8 Children/Youth – 1,212 Hours

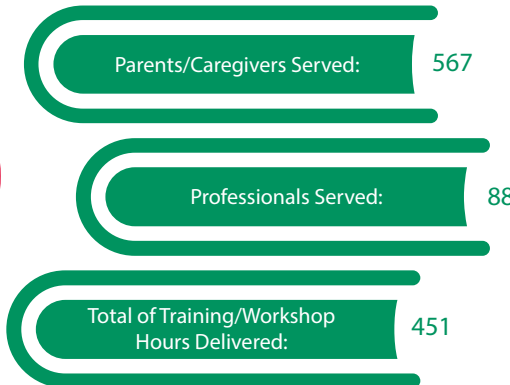
ASD Out of Home Respite:
 27 Children/Youth – 3,050 Hours

Out of Home Respite (non-ASD):
 27 Children/Youth – 2,505 Hours

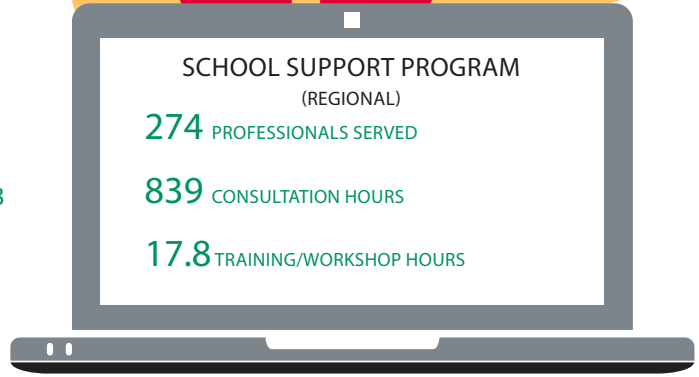
RESIDENTIAL PROGRAM (SUDBURY/MANITOULIN)



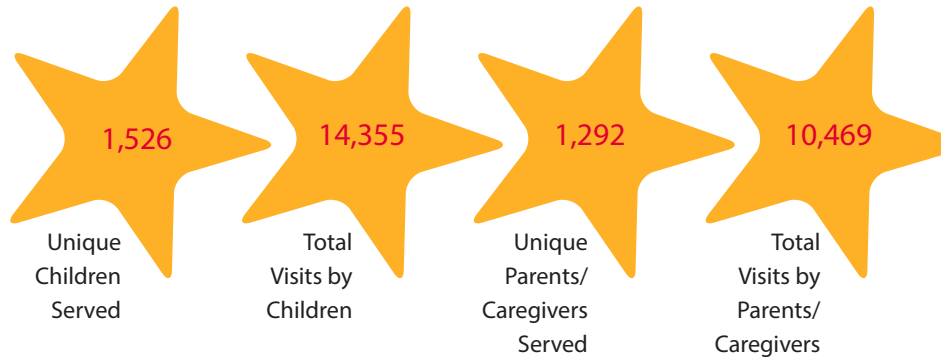
EARLY LITERACY PROGRAM (SUDBURY/MANITOULIN)



SCHOOL SUPPORT PROGRAM (REGIONAL)



BEST START HUBS (SUDBURY/MANITOULIN)



FINANCIALS

STATEMENT OF FINANCIAL POSITION

March 31, 2017, with comparative information for 2016

	2017	2016
ASSETS		
Current assets:		
Cash	\$ 1,788,529	1,275,084
Accounts receivable	506,971	260,303
Prepaid expenses	58,332	–
	<u>2,353,832</u>	<u>1,535,387</u>
Capital assets (note 2)	956,615	791,604
Other assets	28,138	21,215
	<u>\$ 3,338,585</u>	<u>2,348,206</u>
LIABILITIES, CONTRIBUTIONS AND NET ASSETS		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 1,370,839	1,331,485
Current portion of obligations under capital leases (note 3)	17,167	–
Due to the Ministry of Children and Youth Services (note 4)	637,615	15,320
	<u>2,025,621</u>	<u>1,346,805</u>
Deferred contributions (note 5)	85,111	67,180
Deferred capital contributions (note 6)	683	854
Obligations under capital leases (note 3)	31,472	–
	<u>2,142,887</u>	<u>1,414,839</u>
Net assets:		
Invested in capital assets	955,932	790,750
Unrestricted	239,766	142,617
	<u>1,195,698</u>	<u>933,367</u>
	<u>\$ 3,338,585</u>	<u>2,348,206</u>

STATEMENT OF OPERATIONS

Year ended March 31, 2017, with comparative information for 2016

	2017	2016
REVENUE:		
Ministry of Children and Youth Services	\$ 12,307,950	11,083,813
Ministry of Education	1,370,429	1,404,146
City of Greater Sudbury	1,611,196	1,602,847
Fees earned	600	9,600
Community projects	182,970	251,386
Interest and other income	82,367	61,668
Amortization of deferred contributions	171	213
	<u>15,555,683</u>	<u>14,413,673</u>
EXPENSES:		
City of Greater Sudbury	1,519,226	1,609,630
ABA Services	2,087,729	1,767,340
Respite Services	559,038	566,006
Autism Intervention Program	6,070,429	5,444,827
Autism Clinical Services	247,246	365,896
School Support Program/ASD	991,349	1,233,427
OEYC/ Best Start Program	1,473,867	1,563,368
Residential Care	1,527,579	1,522,903
Other Programs	228,351	355,573
Clinical Services - Time Limited	588,467	–
	<u>15,293,281</u>	<u>14,428,970</u>
Excess (deficiency) of revenue over expenses	<u>\$ 262,402</u>	<u>(15,297)</u>

A full set of Financial Statements are available upon request.